

REMOVING/UNINSTALLING THE BSDI CLIENT SOFTWARE

This document will outline the steps necessary to remove/uninstall the BSDI Client Software.

Occasionally, it may be necessary to remove/uninstall the BSDI Client Software due to problems with the installation of an update, or the reinstallation of the client software.

Please note that removing the BSDI Client Software will NOT remove your Database, and therefore will have no effect on any of your clients' data.

(Only remove the BSDI Client Software under guidance from BSDI Support)

Procedure

1. Click the Windows "Start" button, and click on the "Control Panel" link that appears in the displayed dialog window. (If you are running Windows 2000, you will have to click on "Settings" menu option first, then you will click on the "Control Panel" option).



2. Click on the "Add/Remove Programs" icon.

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- 3. The "Add/Remove Programs" dialog window will open. Navigate down the window until you locate "BSDI Client Software". Click on "BSDI Client Software" to select it.

🐻 Add or Re	move Programs		_ 🗆 🔀	
5	Currently installed programs: Show up <u>d</u> ates	Sort by: Name	~	
C <u>h</u> ange or Remove Programs	AutoIt ScriptWriter 2.61 - ScriptBuilder 1.1	Size	4.45MB 🔺	
	AutoIt v2.64	Size	0.38MB	
Add <u>N</u> ew Programs	BackPack Professional 3.60	Size	5.19MB	
	🔂 BSDI Client Software	Size	<u>134.00MB</u>	
	Click here for support information.	Used	frequently	
Add/Remove <u>W</u> indows Components		Last Used On	11/28/2005	
	To change this program or remove it from your computer, click Change or Remove.	Change	Remove	
	III BSDI Database	Size	413.00MB	
	🔂 BSDI Motivation	Size	6.93MB	
Set Program Access and Defaults	😼 BSDI Software			
	O ClocX (1.5b1)	Size	9.85MB	
	🔂 Corel WordPerfect Suite 8			
	eMailTrackerPro	Size	0.40MB	
	I EULAlyzer v1.1	Size	2.42MB	
	FileTouch 2.0	Size	0.98MB	
	🜄 Help & Manual 3.50	Size	39.47MB	
	📸 HP Image Zone 4.7	Size	115.00MB	
	IP Image Zone Express	Size	8.83MB 🔽	

4. Click on the "Remove" button.

Add or Remove Programs					
Are you sure you want to remove BSDI Client Software from your					
	Yes No				

- 5. Click "Yes" to proceed.
- 6. When the remove/uninstall is complete the dialog window will close.
- 7. You will now be able to install/reinstall your BSDI Client Software. (Please see "BSDI Client Update Guide" for instructions on how to install a client update.)

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Additional Steps for users running BSDI Client Versions prior to version V10.7.2

1. You may notice in the "Add/Remove Programs" window additional entries for BSDI Check-In, and/or Fitness Analyst depending on how many previous versions of the client software you have installed.

🐞 Add or Re	move Programs				
	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name		~
Change or Remove	🚮 Adobe Reader 7.0.5		Size	61.48MB	^
Programs	t 😂 BSDI Check-In		Size	34.80MB	
1	😂 BSDI Check-In		Size	29.61MB	
Add <u>N</u> ew	🛃 BSDI Common Files		Size	31.66MB	
Programs	📕 BSDI Database		Size	251.00MB	
F	💹 BSDI Fitness Analyst		Size	38.27MB	
Add/Remove	🛃 BSDI Motivation		Size	2.52MB	
<u>W</u> indows Components	🛃 BSDI Software				=
	🕞 Corel WordPerfect Suite 8				
	> DemoCharge 2004		Size	12.37MB	
Set Pr <u>o</u> gram Access and Defaults	📶 Fitness Analyst V10		Size	46.34MB	
	🕞 Macromedia Flash Player		Size	0.98MB	
	🔀 McAfee VirusScan Enterprise		Size	10.04MB	
	🔀 Microsoft .NET Framework 1.1				
	🙀 Microsoft .NET Framework 1.1 Hotfix (KB886903)				
	Microsoft Office Professional Edition 2003		Size	178.00MB	
	Microsoft SQL Server 2000		Size	9.71MB	
	🖟 Microsoft SQL Server Desktop Engine		Size	69.07MB	~

- 2. From the "Add Remove Programs" listing, you will need to remove/uninstall the following programs:
 - a. BSDI Check-In
 - b. BSDI Common Files
 - c. BSDI Fitness Analyst
 - d. Fitness Analyst V10
- 3. If an item above appears more than once, ensure that you remove each occurrence.
- 4. Please note: You may see addition entries, not listed above DO NOT REMOVE these entries:
 - a. BSDI Database: This is your database of clients.
 - b. BSDI Motivation: Only present if you are running BSDI Motivation software.
 - c. BSDI Software: Only present if you still have our Version 9 suite of software (Fitness Publisher/Retention Manager) installed.