

REMOVING/UNINSTALLING THE BSDI DATABASE SOFTWARE

This document will outline the steps necessary to remove/uninstall the BSDI Database Software.

Please note that removing the BSDI Database Software will remove your Database, and therefore you will loose all of your clients' data. (If you intend to reinstall the software you MUST take a backup of your database prior to the software removal process. Please see the BSDI Backup Guides available on our website: http://bsdi.cc/support.htm).

The uninstall process comprises of number of steps which involves the removal of two pieces of software, and the deletion of two folders/directories.

- The software that you will remove:
 - BSDI Database.
 - Microsoft SQL Server 2005 (SQL Server Express).
 - Microsoft SQL Server Native Client.
 - Microsoft .NET framework 2.0.

- The two folders/directories that you will remove:

- C:\Program Files\BSDI
- C:\Program Files\Microsoft SQL Server

Procedure

1. Click the Windows "Start" button, and click on the "Control Panel" link that appears in the displayed dialog window. (If you are running Windows 2000, you will have to click on "Settings" menu option first, and then you will click on the "Control Panel" option).

🕑 Control Panel							_	
<u>Fi</u> le <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools	<u>H</u> elp							1
🕞 Back 👻 🕥 👻 🏂 🔎 Se	earch 🔀 Fol	ders 🛄 •						
Address 🔂 Control Panel							Image: A start and a start	G₀
Control Panel *	Ġ,	Ń	ō	-	2	2.	P	^
Switch to Category View	Accessibility Options	Add Hardware	Add or Remove Programs	Administrative Tools	Automatic Updates	BDE Administrator	Date and Time	
See Also 🌣	<u>s</u>	I		Solo and a start	E		9	
🌯 Windows Update	Display	Folder Options	Fonts	Game Controllers	HP JetAdmin	Intel(R) Extrem	Options	
Help and Support	٢	1		Ċ				
	Java	Keyboard	Mail	Mouse	Network Connections	Phone and Modem	Portable Media Devices	
			Q		S	1	۲	=
	Power Options	Printers and Faxes	QuickTime	Regional and Language	Scanners and Cameras	Scheduled Tasks	Security Center	
	O,	2		(()	S		<u>8</u> 2	
	Sounds and Audio Devices	Speech	Startup	Symantec LiveUpdate	System	Taskbar and Start Menu	User Accounts	
	6							
	Windows Firewall	Wireless Network Set						~
Install or remove programs and Windows of	omponents.							

2. Click on the "Add/Remove Programs" icon.

3. In the "Add/Remove Programs" dialog window, navigate down the window until you locate "BSDI Database". Click on "BSDI Database" to select it.

🐞 Add or Re	move Programs			
5	Currently installed programs:	Show updates	Sort by: Name	~
C <u>h</u> ange or Remove Programs	III BSDI Database <u>Click here for support information.</u>		Size Used	<u>82.87MB</u> occasionally
Add <u>N</u> ew	To change this program or remove it from your computer, cl	ick Change/Remove.	Last Used On	11/21/2005 ange/Remove
Programs	侵 BSDI Software 侵 McAfee VirusScan Enterprise		Size	10.04MB
Add/Remove <u>W</u> indows Components	microsoft .NET Framework 1.1 Microsoft .NET Framework 1.1 Hotfix (KB886903) Microsoft Office Professional Edition 2003		Size	185.00MB
	🕵 Microsoft SQL Server Desktop Engine		Size	69.07MB
Set Pr <u>o</u> gram Access and Defaults	Windows Installer 3.1 (KB893803)		Size	5.14MB
	J			

- 4. Click on the "Remove" button.
- 5. The version of the BSDI Database installed will determined the removal steps. If you have a database version installed prior to version 10.11.0, please skip to item 13.

BSDI Database Removal/Uninstall:

BSDI Database					
Select Uninstall Method					
Welcome to the BSDI Database uninstall program.					
You can choose to automatically uninstall this software or to choose exactly which changes are made to your system.					
Select the Custom button to choose which modifications to make during the uninstall. Select the Automatic button for the default uninstall options. Select Repair to reinstall changed files/registry keys (requires installation media).					
C <u>D</u> ustom					
C <u>R</u> epair					
Wise Installation Wizard®					
< <u>B</u> ack <u>N</u> ext > Cancel					

6. Select "Automatic" click "Next".



- 7. Click "Finish" to begin the uninstall process.
- 8. When the uninstall process is complete the window will close.

Microsoft SQL Server 2005 (SQL Server Express) Removal/Uninstall:

Note: Only remove the Microsoft SQL Server 2005 if no other programs on your PC use the application/software.

1. In the "Add/Remove Programs" dialog window, navigate down the window until you locate "Microsoft SQL Server 2005". Click on "Microsoft SQL Server 2005" to select it.

🐞 Add or Re	move Programs			X
5	Currently installed programs:	Sort by: Name	•	*
Change or Remove Programs	が 過 Microsoft .NET Framework 2.0	Size	88.39MB	^
	📴 Microsoft Office Professional Edition 2003	Size	638.00MB	
	Microsoft SQL Server 2005	Size	<u>194.00MB</u>	
Add New	Click here for support information.	Used	rarely	
Programs		Last Used On	4/25/2007	
6	To change this program or remove it from your computer, click Change or Remove.	Change	Remove	
Add/Remove	Microsoft SQL Server Native Client	Size	4.18MB	
<u>W</u> indows Components	Microsoft SQL Server Setup Support Files (English)	Size	22.60MB	
	Microsoft SQL Server VSS Writer	Size	0.67MB	
	🗐 Mozilla Firefox (2.0)	Size	19.45MB	
Set Program Access and	🔀 MSXML 4.0 SP2 (KB925672)	Size	2.56MB	=
Defaults	🔀 MSXML 4.0 SP2 (KB927978)	Size	2.56MB	
	MSXML 6.0 Parser	Size	1.30MB	
	1号 QBFC3.0	Size	11.57MB	
	🔝 QuickBooks Pro 2006	Size	1,231.00MB	
	Wware Tools	Size	5.81MB	
	😼 Windows Installer 3.1 (KB893803)			-
	🔏 II Bardanna Takawash Comlanan 7	_ .		<u> </u>

2. Click on the "Remove" button.

🕏 Microsoft SQL Server 2005 Uninstall 🛛 🛛 🔀
Component Selection Select SQL Server 2005 components to uninstall.
To uninstall existing components, select components to remove and click Next.
Remove SQL Server 2005 instance components
MSSQLSERVER: Database Engine
Remove SQL Server 2005 common components
Report
< Back Next > Cancel Help

- 3. Click the radio button next to "MSSQLSERVER: Database Engine"
- 4. Click the checkbox next to "Workstation Components".

😤 Microsoft SQL Server 2005 Uninstall	×
Component Selection Select SQL Server 2005 components to uninstall.	
To uninstall existing components, select components to remove and click Next.	
Select an instance:	
Remove SQL Server 2005 common components	
✓ Workstation Components	
R	eport
< Back Next > Cancel	Help

5. Click the 'Next' button.

😻 Microsoft SQL Server 2005 Uninstall	
Confirmation Verify SQL Server 2005 components to uninstall.	
The following components will be uninstalled from your machine. To proceed, click Finish.	
Database Engine: MSSQLSERVER Workstation Components	~
K	~
< <u>B</u> ack Finish Cancel	Help

- 6. To proceed click the 'Finish' button. Windows XP users can skip to point 20. below.
- 7. Windows Vista users will be present with a Microsoft SQL Server 2005 dialog window informing you that the "SQL Server (MSSQLSERVER)" application is running and that this needs to be closed before proceeding. This is a Service that runs in the background which the BSDI database required.

Microsoft SQL Server 2005 Setup							
The following applications should be closed before continuing the install:							
SQL Server (MSSQLSERVER) (Process Id: 3684)							
IgnoreCancel							

- 8. You will need to stop this service; you will need to follow the steps below.
- 9. Right click on the "My Computer" icon on your desktop, or by clicking on the "Start" button.



Computer

10. From the dropdown menu select "Manage"



11. In the Computer Management dialog window, click on "▷" next to "Services and Applications".



- 12. Click on "Services"
- 13. Click on the "Standard" tab in the "Services" section of the dialog window. (the middle section).

	` L		
7	Extended	Standard /	

14. You will now see a list of services in alphabetical order. Scroll down the list until you come to a service called "SQL Server (MSSQLSERVER)".



15. Right click the "SQL Server (MSSQLSERVER)" service.



16. From the dropdown menu select "Stop"



- 17. The service will be stopped.
- 18. Close the Computer Management dialog window.

Microsoft SQL Server 2005 Setup						
The following applications should be closed before continuing the install:						
SQL Server (MSSQLSERVER) (Process Id: 3684)						
. <u>Retry</u> Ignore <u>C</u> ancel						

- 19. Click the "Retry" button in the Microsoft SQL Server 2005 dialog window.
- 20. The software removal/uninstall will proceed.

🚨 Microsoft SQL Server 2005 Setup	\mathbf{X}				
Setup Progress The selected components are being configured					
Product	Status				
<u>MSXML6</u>	Setup finished				
SQL Setup Support Files	Configuring components				
SQL VSS Writer	Setup finished				
SQL Server Database Services	Setup finished				
Workstation Components, Books Onlin	Setup finished				
	1				
_ Status					
Validating install					
railadang instali					
Please wait	Please wait				
Help	<< Back Next >> Cancel				

21. The setup window will close when the removal/uninstall completes.

Removing Microsoft SQL Server Native Client:

 In the "Add/Remove Programs" dialog window, navigate down the window until you locate "Microsoft SQL Server Native Client". Click on "Microsoft SQL Server Native Client" to select it.

🐻 Add or Re	move Programs				
5	Currently installed programs:	Show updates	Sort by: Name		*
Change or Remove	G Glance 2.1		Size	1.63MB	^
Programs	😼 Macromedia Flash Player		Size	0.98MB	
1	McAfee SiteAdvisor		Size	5.55MB	
Add <u>N</u> ew	🕮 Microsoft .NET Framework 1.1		Size	36.15MB	
Programs	Microsoft .NET Framework 2.0		Size	88.39MB	-
F	😫 Microsoft Office Professional Edition 2003		Size	638.00MB	
Add/Remove	🚪 Microsoft SQL Server Native Client		Size	<u>4.18MB</u>	
<u>Windows</u> Components	Click here for support information.		Used	<u>rarely</u>	
			Last Used On	4/25/2007	
	To change this program or remove it from your computer, click (hange or Remove.	Change	Remove	-
Set Program	() Mozilla Firefox (2.0)		Size	19.45MB	
Defaults	間 MSXML 4.0 SP2 (KB925672)		Size	2.56MB	
	MSXML 4.0 SP2 (KB927978)		Size	2.56MB	
	15 QBFC3.0		Size	11.57MB	
	😥 QuickBooks Pro 2006		Size	1,231.00MB	
	B VMware Tools		Size	5.81MB	
	Windows Installer 3.1 (KB893803)				
	A Windows Internet Explorer 7		Size	2 57MB	~

2. Click on the "Remove" button.

Add or I	Remove Programs
2	Are you sure you want to remove Microsoft SQL Server Native Client from your computer?
	<u>Y</u> es <u>N</u> o

3. Click the 'Yes' button to proceed with the removal/uninstall.



4. The window will close when the removal/uninstall completes.

Microsoft .NET framework 2.0 Removal/Uninstall:

Note: Only remove the Microsoft .NET framework 2.0 if no other programs on your PC use the application/software. Please note that it is not essential to uninstall the Microsoft .NET framework 2.0 for the removal of the BSDI software.

1. In the "Add/Remove Programs" dialog window, navigate down the window until you locate "Microsoft .NET framework 2.0". Click on "Microsoft .NET framework 2.0" to select it.

🐻 Add or Re	move Programs				
Change or	Currently installed programs:	Show up <u>d</u> ates	<u>S</u> ort by:	Name	*
Remove Programs	EZ eTrust EZ Armor		Size	12.68MB	<u>^</u>
	G Glance 2.1		Size	1.63MB	
Add New	Macromedia Flash Player		Size	0.98MB	
Programs	McAfee SiteAdvisor		Size	5.55MB	
4	🔀 Microsoft .NET Framework 1.1		Size	36.15MB	
<u> </u>	Hicrosoft .NET Framework 2.0		Size	<u>88.39MB</u>	
Add/Remove Windows	Click here for support information.		Used	<u>rarely</u>	
Components			Last Used On	4/25/2007	
	To change this program or remove it from your computer	r, click Change/Remove.		Change/Remove	=
	🔡 Microsoft Office Professional Edition 2003		Size	638.00MB	-
Access and	🕲 Mozilla Firefox (2.0)		Size	19.45MB	
Deraults	間 MSXML 4.0 SP2 (KB925672)		Size	2.56MB	
	🕞 MSXML 4.0 SP2 (KB927978)		Size	2.56MB	
	1∰ QBFC3.0		Size	11.57MB	
	🔝 QuickBooks Pro 2006		Size	1,231.00MB	
	Wware Tools		Size	5.81MB	
	🔀 Windows Installer 3.1 (KB893803)				~

2. Click on the "Remove" button.



3. Click the radio button next to "Uninstall", then click the "Next>" button.

Microso	ft .NET Framework 2.0 Setup
⚠	Uninstalling Microsoft .NET Framework 2.0 might cause other programs to stop working correctly. Are you sure you want to uninstall Microsoft .NET Framework 2.0?
	Yes No

4. Click the 'Yes" button to proceed with the removal/uninstall.



5. When the removal/uninstall completes, click the 'Finish' button.

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Phone: (908) 832-2691
Email : <u>support@bsdiweb.com</u>

Removing/Deleting file directories:

- 1. Right click on the "My Computer" icon on your desktop, or by clicking on the "Start" button.
- 2. Select "Explore" from the dropdown menu.
- 3. Navigate to "C:\Program Files\BSDI"



- 4. Click on "C:\Program Files\BSDI", so it is highlighted.
- 5. Press the "Delete Key" to delete the folder/directory.

Confirm	ı Folder Delete	$\mathbf{\mathbf{N}}$
3	Are you sure you want to remove the folder 'BSDI' and move all its contents to the Recycle $\ensuremath{Bin}\xspace$	
	<u>Y</u> es <u>N</u> o	

- 6. Click "Yes" to confirm the deletion.
- 7. Navigate to "C:\Program Files\Microsoft SQL Server" (This folder/directory may already have been uninstalled by the removal of the Microsoft SQL Server Desktop Engine). Please Note: Only remove the "C:\Program FilesWicrosoft SQL Server" folder if no other programs on your PC use the Microsoft SQL Server 2005 application/software.



- 8. Click on "C:\Program Files\Microsoft SQL Server", so it is highlighted.
- 9. Press the "Delete Key" to delete the folder/directory.

Confirm	1 Folder Delete 🛛 🔁	
3	Are you sure you want to remove the folder 'Microsoft SQL Server' and move all its contents to the Recycle Bin?	
	<u>Y</u> es <u>N</u> o	

- 10. Click "Yes" to confirm the deletion.
- 11. Close the "Windows Explorer" window.
- 12. You have now successfully completed the removal/uninstall of the BSDI Windows Software.