

REMOVING/UNINSTALLING THE BSDI WINDOWS SOFTWARE

This document will outline the steps necessary to remove/uninstall the BSDI Windows Software

You will only ever want to remove/uninstall the BSDI Windows Software from your PC due to either problems with the software installation, or if you were permanently removing the software from the computer.

Please note that removing the BSDI Windows Software will remove your Database, and therefore you will loose all of your clients' data. (If you intend to reinstall the software you MUST take a backup of your database prior to the software removal process. Please see the BSDI Backup Guides available on our website: http://bsdi.cc/support.htm)

The uninstall process comprises of number of steps which involves the removal of three pieces of software, and the deletion of two folders/directories.

- The software that you will remove:
 - BSDI Client Software.
 - BSDI Database.
 - Microsoft SQL Server Desktop Engine.

- The two folders/directories that you will remove:

- C:\Program Files\BSDI
- C:\Program Files\Microsoft SQL Server

Procedure

1. Click the Windows "Start" button, and click on the "Control Panel" link that appears in the displayed dialog window. (If you are running Windows 2000, you will have to click on "Settings" menu option first, and then you will click on the "Control Panel" option).



6 KELLIE CT • CALIFON, NJ • 07830 PHONE: (908) 832-2949 • FAX: (908) 832-2670 EMAIL: <u>SUPPORT@BSDI.CC</u>

2. Click on the "Add/Remove Programs" icon.

BSDI Client Software Removal/Uninstall:

3. The "Add/Remove Programs" dialog window will open. Navigate down the window until you locate "BSDI Client Software". Click on "BSDI Client Software" to select it.

👪 Add or Re	move Programs		
5	Currently installed programs: Show update	ates <u>Sort by:</u> Name	~
Change or Remove	AutoIt ScriptWriter 2.61 - ScriptBuilder 1.1	Size	4.45MB
Programs	AutoIt v2.64	Size	0.38MB
-	BackPack Professional 3.60	Size	5.19MB
<u>.</u>	🗗 BSDI Client Software	Size	<u>134.00MB</u>
Add <u>N</u> ew Programs	Click here for support information.	Used	frequently
-		Last Used On	11/28/2005
	To change this program or remove it from your computer, dick Change or Remo	ove, Change	Remove
Add/Remove Windows	III BSDI Database	Size	413.00MB
Components	BSDI Motivation	Size	6.93MB
	BSDI Software		
	O ClocX (1.5b1)	Size	9.85MB
Access and	B Corel WordPerfect Suite 8		
Defaults	📥 eMailTrackerPro	Size	0.40MB
	🔍 EULAlyzer v 1. 1	Size	2.42MB
	FileTouch 2.0	Size	0.98MB
	PHIP & Manual 3.50	Size	39.47MB
	🔂 HP Image Zone 4.7	Size	115.00MB
	P Image Zone Express	Size	8.83MB

4. Click on the "Remove" button.

Add or I	Remove Programs
2	Are you sure you want to remove BSDI Client Software from your computer?
	Yes No

- 5. Click "Yes" to proceed.
- 6. When the remove/uninstall is complete the window will close.

BSDI Database Removal/Uninstall:

7. In the "Add/Remove Programs" dialog window, navigate down the window until you locate "BSDI Database". Click on "BSDI Database" to select it.

🐻 Add or Rer	nove Programs			_ 🗆 🔀
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	~
Change or Remove	📕 BSDI Database		Size	<u>82.87MB</u>
Programs	<u>Click here for support information.</u>		Used	occasionally
Add New	To change this program or remove it from your com	puter, click Change/Remove.	Last Used On	11/21/2005 ange/Remove
Programs	BSDI Software			
-	🕞 McAfee VirusScan Enterprise		Size	10.04MB
9	🕮 Microsoft .NET Framework 1.1			
Add/Remove Windows	Microsoft .NET Framework 1.1 Hotfix (KB886903)			
Components	🔡 Microsoft Office Professional Edition 2003		Size	185.00MB
	🛱 Microsoft SQL Server Desktop Engine		Size	69.07MB
	📶 The BSDI Multimedia Demo		Size	175.00MB
Access and	[] VMware Tools		Size	5.14MB
Defaults	🙀 Windows Installer 3.1 (KB893803)			
	10			and the second sec

- 8. Click on the "Remove" button.
- 9. The version of the BSDI Database installed will determined the removal steps. If you have a database version installed prior to version 10.11.0, please skip to item 13.

BSDI Database Removal/Uninstall version 10.11.0 & above:

BSDI Database 🔀			
Select Uninstall Method			
Welcome to the BSDI Database uninstall program.			
You can choose to automatically uninstall this software or to choose exactly which changes are made to your system.			
Select the Custom button to choose which modifications to make during the uninstall. Select the Automatic button for the default uninstall options. Select Repair to reinstall changed files/registry keys (requires installation media).			
Automatic			
C <u>C</u> ustom			
C <u>R</u> epair			
Wise Installation Wizard®			
< <u>B</u> ack <u>N</u> ext > Cancel			

10. Select "Automatic" click "Next".



- 11. Click "Finish" to begin the uninstall process.
- 12. When the uninstall process is complete the window will close. Please skip to the end of item 14.

BSDI Database Removal/Uninstall versions prior to version 10.11.0:

Add or I	Remove Programs
2	Are you sure you want to remove BSDI Database from your computer?
	Yes No

- 13. Click "Yes" to proceed.
- 14. When the remove/uninstall is complete the window will close.

Microsoft SQL Server Desktop Engine Removal/Uninstall:

Note: Only remove the Microsoft SQL Server Desktop Engine if no other programs on your PC use the application/software.

15. In the "Add/Remove Programs" dialog window, navigate down the window until you locate "Microsoft SQL Server Desktop Engine". Click on "Microsoft SQL Server Desktop Engine" to select it.

🐻 Add or Rei	nove Programs			_ 🗆 🔀
	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	~
C <u>h</u> ange or Remove	😼 BSDI Software			
Programs	🔀 McAfee VirusScan Enterprise		Size	10.04MB
1	Aicrosoft .NET Framework 1.1			
Add Now	🔀 Microsoft .NET Framework 1.1 Hotfix (KB886903)			
Programs	🔡 Microsoft Office Professional Edition 2003		Size	185.00MB
	🕞 Microsoft SQL Server Desktop Engine		Size	<u>69.07MB</u>
	Click here for support information.		Used	<u>rarely</u>
Add/Remove <u>W</u> indows	To remove this program from your computer, click Remove.			Remove
Components	The BSDI Multimedia Demo		Size	175.00MB
	😰 VMware Tools		Size	5.14MB
Set Pr <u>og</u> ram Access and Defaults	词 Windows Installer 3.1 (KB893803)			

16. Click on the "Remove" button.

Add or I	Remove Programs		
2	Are you sure you want to remove Microsoft SQL Server Desktop Engine from your computer?		
	<u>Y</u> es <u>N</u> o		

- 17. Click "Yes" to proceed.
- 18. When the remove/uninstall is complete the window will close.
- 19. Close the "Add/Remove Programs" window.

Removing/Deleting file directories:

20. Right click on the "My Computer" icon on your desktop, or by clicking on the "Start" button.

- 21. Select "Explore" from the dropdown menu.
- 22. Navigate to "C:\Program Files\BSDI"



- 23. Click on "C:\Program Files\BSDI", so it is highlighted.
- 24. Press the "Delete Key" to delete the folder/directory.

Confirm	n Folder Delete 🛛 🔀
3	Are you sure you want to remove the folder 'BSDI' and move all its contents to the Recycle Bin?
	<u>Y</u> es <u>N</u> o

- 25. Click "Yes" to confirm the deletion.
- 26. Navigate to "C:\Program Files\Microsoft SQL Server" (This folder/directory may already have been uninstalled by the removal of the Microsoft SQL Server Desktop Engine). *Please Note: Only remove the "C:\Program Files\Microsoft SQL Server" folder if no other programs on your PC use the Microsoft SQL Server Desktop Engine application/software.*



- 27. Click on "C:\Program Files\Microsoft SQL Server", so it is highlighted.
- 28. Press the "Delete Key" to delete the folder/directory.

Confirm	ı Folder Delete	\mathbf{X}		
3	Are you sure you want to remove the folder 'Microsoft SQL Server' and move all its contents to the Recycle Bin?			
	<u>Y</u> es <u>N</u> o			

- 29. Click "Yes" to confirm the deletion.
- 30. Close the "Windows Explorer" window.
- 31. You have now successfully completed the removal/uninstall of the BSDI Windows Software.

Additional Steps for users running BSDI Client Versions prior to version V10.7.2

1. You may notice in the "Add/Remove Programs" window additional entries for BSDI Check-In, and/or Fitness Analyst depending on how many previous versions of the client software you have installed.

🐱 Add or Rei	move Programs				
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name		~
Change or Remove Programs	Adobe Reader 7.0.5		Size	61.48MB	^
Frograms	😂 BSDI Check-In		Size	34.80MB	
-	😂 BSDI Check-In		Size	29.61MB	
Add <u>N</u> ew	😼 BSDI Common Files		Size	31.66MB	
Programs	🛄 BSDI Database		Size	251.00MB	
F	💹 BSDI Fitness Analyst		Size	38.27MB	8
Add/Remove	😼 BSDI Motivation		Size	2.52MB	4
<u>Windows</u> Components	🛃 BSDI Software				=
componentes	Corel WordPerfect Suite 8				
	> DemoCharge 2004		Size	12.37MB	2
Set Program	Fitness Analyst V10		Size	46.34MB	
Access and Defaults	🛃 Macromedia Flash Player		Size	0.98MB	8
	🛃 McAfee VirusScan Enterprise		Size	10.04MB	
	🕮 Microsoft .NET Framework 1.1				
	Microsoft .NET Framework 1.1 Hotfix (KB886903)				
	🔁 Microsoft Office Professional Edition 2003		Size	178.00MB	
	Microsoft SQL Server 2000		Size	9.71MB	
	👸 Microsoft SQL Server Desktop Engine		Size	69.07MB	~

- 2. From the "Add Remove Programs" listing, you will need to remove/uninstall the following programs:
 - a. BSDI Check-In
 - b. BSDI Common Files
 - c. BSDI Fitness Analyst
 - d. Fitness Analyst V10
- 3. If an item above appears more than once, ensure that you remove each occurrence.
- 4. Please note: You may see addition entries, not listed above DO NOT REMOVE these entries:
 - a. BSDI Motivation: Only present if you are running BSDI Motivation software.
 - b. BSDI Software: Only present if you still have our Version 9 suite of software (Fitness Publisher/Retention Manager) installed.